- 1.4.1 : Institution obtains feedback on the syllabus and its transaction at the institution from the following stakeholders
  - 1. Students
  - 2. Teachers
  - 3. Employers
  - 4. Alumni

## Feedback Obtained

As per suggestion of IQAC, principal of the college directed to the concern in charge to collect the feedback from the students, teachers, employers, alumni and parents. Then respective in charge collected by using Google form served in every departmental Whatsapp groups / https://mugberiagangadharmahavidyalaya.org/signup.php.

Total 1563 feedback responses obtained among these 1203 are from students, 57 from teachers, 2 from employers, 240 from alumni and 60 from parents. The respondents faced 20 questions in a four (4) point scale questionnaire developed by IQAC covering the areas of physical facilities available in the college, teaching learning environment, evaluation transparency, teacher-students relationship, grievances and health and sanitation. Analyzing the data obtained responses it was observed that 92 expressed their entire satisfaction with the steps adopted by the college regarding teaching learning process. Rest of 8 showed their positive suggestions with minor changes in on-line teaching learning process and infrastructural facilities The students from Master of Physical Education responded to introduce special paper in theory part of the syllabus in accordance with other P.G. subjects of the universities. The students from the department of English, Commerce and the department of Philosophy showed dissatisfaction in teaching learning process by irregularities of holding instruction periods. Regarding conduct of class test, sudden on spot class test, seminar, quiz and extempore lecture on the topic from the syllabus students from the department of Bengali, Mathematics, Nutrition and Physical Education (Teacher Education Section) showed their entire satisfaction. Regarding library facility students put their suggestion to increase the provision of reading room facility and quickness of issuing

the books during borrowing. The students from Science faculty expected to develop Laboratory facility in all subject except Computer Lab. Students showed their entire satisfaction in on-line collaborative lecture through virtual class room. The students from B. P. Ed. and M. P. Ed showed 100% satisfactions in the Faculty Exchange Programme by the department. In hostel facility the students put suggestion to improve the provision for making arrangement to keep their personal belongings in the hostel. The Alumni showed their entire satisfaction in teaching learning process of the college with suggestion to hold extension programme in community development in their respective locality. The responses from the parents corner showed their entire satisfaction with the college in respect of teaching learning process, co-curricular activities, celebration of national days, extension programme and safety of the students especially for girls student.